



ZEMARC CORPORATION | QUALITY DEFINES SUCCESS
 (323) 721-5598 TEL | (323) 722-2220 FAX
 6431 FLOTILLA STREET | LOS ANGELES, CA 90040
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CUSTOMER SATISFACTION SURVEY

Optional information Please complete if we may contact you for clarification on answers.

Company Name: _____	Contact Name: _____
Address: _____	Title: _____
Phone: _____	Fax: _____
Email: _____	_____

Please check the appropriate number below. Double-click to digitally check the boxes.

10 is **Agree Completely** & 1 is **Disagree Completely**

1. Zemarc Customer service is courteous
10 9 8 7 6 5 4 3 2 1

2. Zemarc customer service takes time to understand my needs
10 9 8 7 6 5 4 3 2 1

3. Zemarc ships product according to requirements
10 9 8 7 6 5 4 3 2 1

4. Zemarc Customer service responds in a timely manner
10 9 8 7 6 5 4 3 2 1

5. Zemarc products are satisfactory
10 9 8 7 6 5 4 3 2 1

6. Zemarc typically works well with us to resolve issues or difficulties
10 9 8 7 6 5 4 3 2 1

7. I am completely satisfied with Zemarc Corporation Customer Service
10 9 8 7 6 5 4 3 2 1

Please provide comments in your own words that you would like to relay:

On items where we scored lower than 9, please provide a brief explanation or suggestion that may help us improve:

Please fax survey back to 323-722-2220
 ATTN: **Tim Pritchard**